

Choose the Right Product Tour Software For Your Business



Getting customers access to your product can make a Product-Led Growth (PLG) strategy tricky, but Product Tour Software can make it easier. Use this checklist while evaluating tools to ensure they'll fit your needs.

Before you select an interactive demonstration tool, first determine your goals for the whole organization, then go through the same exercise with each department that will use the tool. We recommend interfacing with Sales, Presales, Marketing, and Customer Success to account for all potential use cases. Once you've determined the goals that are most important, somewhat important, and not important, verify that the tool you're reviewing has those abilities.

Whole organization:	Most important	Somewhat important	Not important	Does this software have this ability?
Inform and educate	0	0	0	0
Replace product sandboxes	0	0	0	0
Replicate all product functionality	0	0	0	0
Generate more leads	0	0	0	0
Deliver repetitive intro demos	0	0	0	0
Provide relevant product experiences at scale	0	0	0	0
Sales:				
Assert a strong business case	0	0	0	0
Demonstrate commitment	0	0	0	0
Ease the pain of closing	0	0	0	0
Instill confidence in your product	0	0	0	0

Presales:	Most important	Somewhat important	Not important	Does this software have this ability?
Facilitate discovery	0	0	0	0
Assist consulting	0	0	0	0
Encourage competitive comparison	0	0	0	0
Foster deeper learning	0	0	0	0
Replace low-value activities	0	0	0	0
Marketing:				
Generate pipeline	0	0	0	0
Provide early qualification	0	0	0	0
Deliver high-level learning	0	0	0	0
Showcase authentic product experience	0	0	0	0
Customer Success:				
Expedite onboarding and implementation	0	0	0	0
Create relevant and contextual guides	0	0	0	0
Pave the way for expansion and renewal	0	0	0	0

